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STORE OPS ASSISTANT	CASHIER	TRAINEE ASSOCIATE / APPRENTICE	SALES ASSOCIATE	TEAM LEAD	DEPARTMENT MANAGER	STORE MANAGER	CLUSTER MANAGER	ZONAL MANAGER	HE
Modules based on NOS for Store Ops Assistant Role	Modules based on NOS for Cashier Role	Modules based on NOS for Trainee / Apprentice Role	Modules based on NOS for Sales Associate Role	Modules based on NOS for Team Lead Role	Modules based on NOS for Department Manager Role	Modules based on NOS for Store Manager Role	Modules based on NOS for Cluster Manager Role	Modules based on NOS for Zonal Manager Role	M
Modules such as: Home Delivery, Payment Processing	Modules such as: Various Retail ERPs / POS	Modules such as: Consultative Selling, Upselling, Cross Selling	Modules such as: Product Knowledge	Modules such as: Team Review, Target Setting, Analysis	Modules such as: Shrink & Inventory Management	Modules such as: Interviewing Skills, Retail Metrics	Modules such as: Coaching, Talent Development & Retention	Modules such as: Mentoring, Developing Business	M
Ability to deliver goods pre & post payment	Ability to process cash & credit payments	Ability to interact & serve customers	Ability to interact with customers & maximise business	Ability to manage a team to maximise business	Ability to manage a department profitably	Ability to manage a store profitably	Ability to manage a team of SMs to deliver business results	Ability to manage a team of CMs for operational excellence &	A
Delivery Boy / Helper	Cashier	Junior Sales Associate	Sales Associate	Sales Supervisor / Team Manager	Department Head / Small Store Manager	Store Head / Large Store Division Manager	Area Manager / Cluster Head	Zonal Head / Regional Head	C