



## QUALIFICATION FILE

### Internal Auditor-Food Processing

Short Term Training (STT)  Long Term Training (LT)  Apprenticeship

Upskilling  Dual/Flexi Qualification  For ToT  For ToA

General  Multi-skill (MS)  Cross Sectoral (CS)  Future Skills  OEM

NCrF/NSQF Level: 6

### Submitted By:

Food Industry Capacity and Skill Initiative (FICSI)

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## Section 1: Basic Details

1. Qualification Name	Internal Auditor-Food Processing																				
2. Sector/s	Food Processing																				
3. Type of Qualification: <input checked="" type="checkbox"/> New <input type="checkbox"/> Revised <input type="checkbox"/> Has Electives/Options <input type="checkbox"/> OEM	NQR Code & version of existing/previous qualification: NA <i>(change to previous, once approved)</i>	Qualification Name of existing/previous version:																			
4. a. OEM Name b. Qualification Name <i>(Wherever applicable)</i>	NA Internal Auditor-Food Processing																				
5. National Qualification Register (NQR) Code & Version <i>(Will be issued after NSQC approval)</i>		6. NCrF/NSQF Level: 6																			
7. Award (Certificate/Diploma/Advance Diploma/ Any Other <i>(Wherever applicable specify multiple entry/exists also &amp; provide details in annexure)</i>	Certificate																				
8. Brief Description of the Qualification	This qualification reflects the role of individuals who apply specialist knowledge and skills in food safety for auditing purposes. They conduct a range of audits in different environments to monitor food quality and safety according to relevant legislation, including food standards.																				
9. Eligibility Criteria for Entry for Student/Trainee/Learner/Employee	<p>a. Entry Qualification &amp; Relevant Experience:</p> <table border="1"> <thead> <tr> <th>S. No.</th> <th>Academic/Skill Qualification (with Specialization - if applicable)</th> <th>Required Experience (with Specialization - if applicable)</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Completed 3-year UG degree program after 12</td> <td>1-year relevant experience</td> </tr> <tr> <td>2</td> <td>Pursuing 4th year UG (in case of 4-year UG with honours/ honours with research)</td> <td></td> </tr> <tr> <td>3</td> <td>12th grade pass</td> <td>4 years relevant experience</td> </tr> <tr> <td>4</td> <td>Previous relevant Qualification of NSQF Level 5.5</td> <td>1.5 years of relevant experience</td> </tr> <tr> <td>5</td> <td>Previous relevant Qualification of NSQF Level 5</td> <td>3 years relevant experience</td> </tr> </tbody> </table> <p>b. Age: 21 years</p>			S. No.	Academic/Skill Qualification (with Specialization - if applicable)	Required Experience (with Specialization - if applicable)	1	Completed 3-year UG degree program after 12	1-year relevant experience	2	Pursuing 4th year UG (in case of 4-year UG with honours/ honours with research)		3	12th grade pass	4 years relevant experience	4	Previous relevant Qualification of NSQF Level 5.5	1.5 years of relevant experience	5	Previous relevant Qualification of NSQF Level 5	3 years relevant experience
S. No.	Academic/Skill Qualification (with Specialization - if applicable)	Required Experience (with Specialization - if applicable)																			
1	Completed 3-year UG degree program after 12	1-year relevant experience																			
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4	Previous relevant Qualification of NSQF Level 5.5	1.5 years of relevant experience																			
5	Previous relevant Qualification of NSQF Level 5	3 years relevant experience																			

10.	<b>Credits Assigned to this Qualification, Subject to Assessment (as per National Credit Framework (NCrF))</b>	20	11. Common Cost Norm Category (I/II/III) (wherever applicable): I																				
12.	<b>Any Licensing requirements for Undertaking Training on This Qualification (wherever applicable)</b>	NA																					
13.	<b>Training Duration by Modes of Training Delivery (Specify Total Duration as per selected training delivery modes and as per requirement of the qualification)</b>	<input type="checkbox"/> Offline <input type="checkbox"/> Online <input checked="" type="checkbox"/> Blended <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Training Delivery Modes</th> <th>Theory (Hours)</th> <th>Practical (Hours)</th> <th>OJT Mandatory (Hours)</th> <th>OJT Recommended (Hours)</th> <th>Total (Hours)</th> </tr> </thead> <tbody> <tr> <td>Classroom (offline)</td> <td>186</td> <td>294</td> <td>120</td> <td></td> <td>600:00</td> </tr> <tr> <td>Online</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>(Refer Blended Learning Annexure for details)</p>				Training Delivery Modes	Theory (Hours)	Practical (Hours)	OJT Mandatory (Hours)	OJT Recommended (Hours)	Total (Hours)	Classroom (offline)	186	294	120		600:00	Online					
Training Delivery Modes	Theory (Hours)	Practical (Hours)	OJT Mandatory (Hours)	OJT Recommended (Hours)	Total (Hours)																		
Classroom (offline)	186	294	120		600:00																		
Online																							
14.	<b>Aligned to NCO/ISCO Code/s (if no code is available mention the same)</b>	NCO-2015/1213.0102																					
15.	<b>Progression path after attaining the qualification (Please show Professional and Academic progression)</b>	Food Regulatory Affair Manager																					
16.	<b>Other Indian languages in which the Qualification &amp; Model Curriculum are being submitted</b>	NA																					
17.	<b>Is similar Qualification(s) available on NQR-if yes, justification for this qualification</b>	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No URLs of similar Qualifications:																					
18.	<b>Is the Job Role Amenable to Persons with Disability</b>	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If "Yes", specify applicable type of Disability:																					
19.	<b>How Participation of Women will be Encouraged</b>	No gender sensitization																					
20.	<b>Are Greening/ Environment Sustainability Aspects Covered (Specify the NOS/Module which covers it)</b>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No																					
21.	<b>Is Qualification Suitable to be Offered in Schools/Colleges</b>	Schools <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Colleges <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No																					
22.	<b>Name and Contact Details of Submitting / Awarding Body SPOC</b> (In case of CS or MS, provide details of both Lead AB & Supporting ABs)	Name: Mr. Sunil K Marwah Email: ceo@ficsi.in Website: <a href="https://www.ficsi.in/">https://www.ficsi.in/</a>		Contact No.: 9711260230																			
23.	<b>Final Approval Date by NSQC: 17/11/2022</b>	<b>24. Validity Duration: 3 Years</b>	<b>25. Next Review Date: 16/11/2025</b>																				

## Section 2: Module Summary

## NOS/s of Qualifications

(In exceptional cases these could be described as components)

## Mandatory NOS/s:

Specify the training duration and assessment criteria at NOS/ Module level. For further details refer curriculum document.

**Th.-Theory Pr.-Practical OJT-On the Job Man.-Mandatory Training Rec.-Recommended Proj.-Project**

S. No	NOS/Module Name	NOS/Module Code & Version (if applicable)	Core/ Non- Core	NCrF/NSQF Level	Credits as per NCrF	Training Duration (Hours)					Assessment Marks					
						Th.	Pr.	OJT- Man.	OJT- Rec.	Total	Th.	Pr.	Proj.	Viva	Total	Weightage (%) (if applicable)
1.	Identify, evaluate, and control food safety hazards	FIC/N7625 (NOS Version No.: 1.0)	Core	6	4	30	60	30		120	30	50		20	100	45
2.	Conduct food safety audits	FIC/N7626 (NOS Version No.: 1.0)	Core	5	13	120	180	90		390	45	75		30	150	50
3.	Employability Skills (60 hours)	DGT/VSQ/N0102	Non-core	5	3	36	54			90	20	30			50	5
<b>Duration (in Hours) / Total Marks</b>					<b>20</b>	<b>186</b>	<b>294</b>	<b>120</b>		<b>600</b>	<b>125</b>	<b>225</b>		<b>50</b>	<b>400</b>	<b>65</b>

## Assessment - Minimum Qualifying Percentage

Please specify **any one** of the following:**Minimum Pass Percentage – Aggregate at qualification level: 70 % (Every Trainee should score specified minimum aggregate passing percentage at qualification level to successfully clear the assessment.)****Minimum Pass Percentage – NOS/Module-wise 70 % (Every Trainee should score specified minimum passing percentage in each mandatory and selected elective NOS/Module to successfully clear the assessment.)**

## Section 3: Training Related

1.	<b>Trainer's Qualification and experience in the relevant sector (in years) (as per NCVET guidelines)</b>	B.Sc or graduate/B.Tech/BE in Food technology or food engineering or Food Science or Dairy Science with 3 years industry and 1 year training experience in food processing industry Or
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		M.Sc/M.Tech/ME in Food technology or food engineering or Food Science or Dairy Science with 2 years industry and 1 year training experience in food processing industry
2.	<b>Master Trainer's Qualification and experience in the relevant sector (in years) (as per NCVET guidelines)</b>	M.Sc/M.Tech/ME in Food technology or food engineering or Food Science or Dairy Science with 5 years industry and 2 years training experience in food processing industry
3.	<b>Tools and Equipment Required for Training</b>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No ( <i>If "Yes", details to be provided in Annexure</i> )
4.	<b>In Case of Revised Qualification, Details of Any Upskilling Required for Trainer</b>	

## Section 4: Assessment Related

	<b>Assessor's Qualification and experience in relevant sector (in years) (as per NCVET guidelines)</b>	B.Sc or graduate/B.Tech/BE in Food technology or food engineering with 3 years of industry and 2 years of training experience in the food processing industry  Or  M.Sc/M.Tech/ME in Food technology or food engineering with 2 years of industry and 1 year of training experience in the food processing industry
	<b>Proctor's Qualification and experience in relevant sector (in years) (as per NCVET guidelines)</b>	NA
	<b>Lead Assessor's/Proctor's Qualification and experience in relevant sector (in years) (as per NCVET guidelines)</b>	B.Sc or graduate/B.Tech/BE in Food technology or food engineering with 8 years of industry and 2 years of training experience in the food processing industry  Or  M.Sc/M.Tech/ME in Food technology or food engineering with 7 years of industry and 1 year of training experience in the food processing industry
	<b>Assessment Mode (Specify the assessment mode)</b>	Blended (only theory)
	<b>Tools and Equipment Required for Assessment</b>	<input checked="" type="checkbox"/> Same as for training <input type="checkbox"/> Yes <input type="checkbox"/> No ( <i>details to be provided in Annexure-if it is different for Assessment</i> )

## Section 5: Evidence of the need for the Qualification

Provide Annexure/Supporting documents name.

1.	<b>Latest Skill Gap Study (not older than 2 years) (Yes/No):</b> In process
2.	<b>Latest Market Research Reports or any other source (not older than 2 years) (Yes/No):</b>

3.	<b>Government /Industry initiatives/ requirement (Yes/No):</b> Yes
4.	<b>Number of Industry validation provided:</b> 30
5.	<b>Estimated nos. of persons to be trained and employed:</b>
6.	<b>Evidence of Concurrence/Consultation with Line Ministry/State Departments:</b> Yes

## Section 6: Annexure &amp; Supporting Documents Check List

Specify Annexure Name / Supporting document file name

1.	<b>Annexure:</b> NCrF/NSQF level justification based on NCrF level/NSQF descriptors ( <i>Mandatory</i> )	Attached
2.	<b>Annexure:</b> List of tools and equipment relevant for qualification ( <i>Mandatory, except in case of online course</i> )	Attached
3.	<b>Annexure:</b> Detailed Assessment Criteria ( <i>Mandatory</i> )	Attached
4.	<b>Annexure:</b> Assessment Strategy ( <i>Mandatory</i> )	Attached
5.	<b>Annexure:</b> Blended Learning ( <i>Mandatory, in case selected Mode of delivery is “Blended Learning”</i> )	Filled
6.	<b>Annexure:</b> Multiple Entry-Exit Details ( <i>Mandatory, in case qualification has multiple Entry-Exit</i> )	NA
7.	<b>Annexure:</b> Acronym and Glossary ( <i>Optional</i> )	
8.	<b>Supporting Document:</b> Model Curriculum ( <i>Mandatory – Public view</i> )	Attached
9.	<b>Supporting Document:</b> Career Progression ( <i>Mandatory - Public view</i> )	Attached
10.	<b>Supporting Document:</b> Occupational Map ( <i>Mandatory</i> )	Attached
11.	<b>Supporting Document:</b> Assessment SOP ( <i>Mandatory</i> )	Attached
12.	<b>Any other document you wish to submit:</b>	

## Annexure: Evidence of Level

NCrF/NSQF Level Descriptors	Key requirements of the job role/ outcome of the qualification	How the job role/ outcomes relate to the NCrF/NSQF level descriptor	NCrF/NSQF Level
<b>Professional Theoretical Knowledge/Process</b>	The individual on the job is responsible for identify and design new packaging for food products.	The individual on the job is responsible for own work and learning.	6
<b>Professional and Technical Skills/ Expertise/ Professional Knowledge</b>	<p>The individual on the job needs to have factual knowledge of:</p> <ul style="list-style-type: none"> <li>• Various tasks to identify and evaluate food safety hazards.</li> <li>• Ways to control food safety hazards.</li> <li>• Various tasks to conduct food safety audits.</li> <li>• Ways to audit reports.</li> <li>• Various tasks to compile audit results</li> <li>• Ways to prepare reports.</li> </ul>	Factual knowledge of food processing activities which can be performed at workplace	6
<b>Employment Readiness &amp; Entrepreneurship Skills &amp; Mind-set/Professional Skill</b>	<p>Recall and demonstrate practical skill to routine and repetitive applications:</p> <ul style="list-style-type: none"> <li>• Identify, evaluate, and control food safety hazards</li> <li>• Conduct food safety audits</li> <li>• Prepare audit reports</li> </ul>	Recall and demonstrate practical skill, routine and repetitive in wide range of application, using appropriate rule and tool, using quality concepts.	6
<b>Broad Learning Outcomes/Core Skill</b>	<p>The user individual on the job needs to have written and oral communication skills like:</p> <ul style="list-style-type: none"> <li>• To read basic reports.</li> <li>• Read and interpret symbols given on <ul style="list-style-type: none"> <li>• equipment and work area.</li> </ul> </li> </ul>	Language to communicate written or oral, with required clarity, skill to basic arithmetic and algebraic principles, basic understanding of social political and natural environment.	6
<b>Responsibility</b>	The individual on the job needs to know their own responsibility of conducting internal audit of food products	The individual on the job is responsible for own work and fully responsible for other's work and learning.	6

## Annexure: Tools and Equipment (Lab Set-Up)

## List of Tools and Equipment

**Batch Size:** 30

S. No.	Tool / Equipment Name	Specification	Quantity for specified Batch size
1	Safety gloves		30
2	Face mask		30
3	Safety shoes		30
4	Safety hat		30
5	Apron		30
6	Food samples,		
7	Sample standard operating procedure,.		
8	equipment		

**Classroom Aids**

The aids required to conduct sessions in the classroom are:

1. Whiteboard
2. Projector
3. Computer/Laptop
4. Chairs
5. Tables
6. Whiteboard marker

## Annexure: Industry Validations Summary

*Provide the summary information of all the industry validations in table. This is not required for OEM qualifications.*

S. No	Organization Name	Representative Name	Designation	Contact Address	Contact Phone No	E-mail ID	LinkedIn Profile (if available)
1							
2							

3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
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16							
17							
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19							
20							
21.							
22.							
23.							
24.							
25.							
26.							
27.							
28.							
29.							
30.							

## Annexure: Training &amp; Employment Details

## Training and Employment Projections:

Year	Total Candidates		Women		People with Disability	
	Estimated Training #	Estimated Employment Opportunities	Estimated Training #	Estimated Employment Opportunities	Estimated Training #	Estimated Employment Opportunities
2024						

2025							
2026							

*Data to be provided year-wise for next 3 years*

**Training, Assessment, Certification, and Placement Data for previous versions of qualifications:**

Qualification Version	Year	Total Candidates				Women				People with Disability			
		Trained	Assessed	Certified	Placed	Trained	Assessed	Certified	Placed	Trained	Assessed	Certified	Placed

*Applicable for revised qualifications only, data to be provided year-wise for past 3 years.*

**List Schemes in which the previous version of Qualification was implemented:**

- PC1.
- PC2.

**Content availability for previous versions of qualifications:**

Participant Handbook  Facilitator Guide  Digital Content  Qualification Handbook  Any Other:

**Languages in which Content is available:**

Annexure: Blended Learning

**Blended Learning Estimated Ratio & Recommended Tools:****Refer NCVET “Guidelines for Blended Learning for Vocational Education, Training & Skilling” available on:**

S. No.	Select the Components of the Qualification	List Recommended Tools – for all Selected Components	Offline : Online Ratio
1	<input checked="" type="checkbox"/> Theory/ Lectures - Imparting theoretical and conceptual knowledge	<ul style="list-style-type: none"> <li>Books/ e-books</li> <li>Presentations</li> <li>Reference Material</li> <li>Audio / Video Modules</li> </ul>	40 : 60
2	<input checked="" type="checkbox"/> Imparting Soft Skills, Life Skills, and Employability Skills /Mentorship to Learners	<ul style="list-style-type: none"> <li>Self-Learning Videos</li> <li>Broadcasts</li> <li>Mobile Learning</li> <li>Curated Digital content</li> </ul>	40 : 60
3	<input checked="" type="checkbox"/> Showing Practical Demonstrations to the learners	<ul style="list-style-type: none"> <li>Video Content</li> <li>E-Resource library</li> <li>AR/ VR/ XR</li> </ul>	40 : 60
4	<input checked="" type="checkbox"/> Imparting Practical Hands-on Skills/ Lab Work/ workshop/ shop floor training	<ul style="list-style-type: none"> <li>Training tools (tools list attached)</li> <li>Video Play</li> <li>Presentations</li> </ul>	40 : 60
5	<input checked="" type="checkbox"/> Tutorials/ Assignments/ Drill/ Practice	<ul style="list-style-type: none"> <li>Online Question Bank</li> <li>Mobile Quick test app</li> <li>MCQ based tests</li> </ul>	40 : 60
6	<input checked="" type="checkbox"/> Proctored Monitoring/ Assessment/ Evaluation/ Examinations	<ul style="list-style-type: none"> <li>Assessment engine for Essays</li> <li>Up-loadable file examinations</li> <li>Mock test sessions</li> </ul>	40 : 60
7	<input checked="" type="checkbox"/> On the Job Training (OJT)/ Project Work Internship/ Apprenticeship Training	<ul style="list-style-type: none"> <li>Online tests</li> <li>Offline assessments</li> </ul>	40 : 60

## Annexure: Detailed Assessment Criteria

Detailed assessment criteria for each NOS/Module are as follows:

NOS/Module Name	Assessment Criteria for Performance Criteria/Learning Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>FIC/N7625: Identify, evaluate, and control food safety hazards</b>	<i>Identify food safety hazards in a food business</i>	<b>15</b>	<b>23</b>	-	<b>9</b>
	<b>PC1.</b> perform primary research by reviewing the customer complaints, food recall/mock recall			-	-
	<b>PC2.</b> database and the previous non-conformance of internal audits, if any			-	-
	<b>PC3.</b> research industry-based journals and technical information available in library or internet			-	-
	<b>PC4.</b> brain storm with HACCP and Internal auditing team on the database reviewed			-	-
	<b>PC5.</b> review & verify the processes, methods, material, machines and previous training held for employees			-	-
	<b>PC6.</b> conduct a risk assessment for all processes, methods, materials and machines to evaluate the types of food safety hazards involved			-	-
	<b>PC7.</b> identify physical, chemical, biological & allergenic food safety hazards that could present a risk in the food at the point of consumption by type, origin and food association				
	<i>Control food safety hazards in a food business</i>	<b>15</b>	<b>27</b>		<b>11</b>
	<b>PC8.</b> establish processing hazards and related control measures and critical limits				
	<b>PC9.</b> validate processing hazards that can be present and related control measures and critical limits on the shop floor				
	<b>PC10.</b> identify monitoring and recording requirements to eliminate or reduce food safety hazards to acceptable levels				
	<b>PC11.</b> determine food storage and handling requirements necessary to eliminate or reduce food safety hazards				
	<b>PC12.</b> establish personal hygiene practices required to eliminate or reduce food safety hazards				
	<b>PC13.</b> establish cleaning and sanitation, housekeeping and pest control practices and procedures required to prevent or reduce food safety hazards				
	<b>PC14.</b> develop other prerequisite programs to eliminate or reduce food safety hazards to acceptable levels				
	<b>Total Marks</b>	<b>30</b>	<b>50</b>	-	<b>20</b>
<b>FIC/N7626: Conduct food safety audits</b>	<i>Define scope of the audit</i>	<b>15</b>	<b>10</b>	-	<b>5</b>
	<b>PC1.</b> identify audit scope and define the extent of the audit to meet legislative and audit client requirements				

	<b>PC2.</b> ensure audit criteria meet legislative and client requirements				
	<b>PC3.</b> ensure the definition and levels of non-conformity				
	<b>PC4.</b> identify evidence required to address audit scope and criteria, and select appropriate collection methods				
	<b>PC5.</b> review food safety management system documents to determine adequacy for the purposes of the audit				
	<i>Plan the audit</i>	<b>6</b>	<b>13</b>		<b>6</b>
	<b>PC6.</b> develop an audit plan that includes definitions and levels of non-conformity to meet the audit scope				
	<b>PC7.</b> identify activities and responsibilities for the audit				
	<b>PC8.</b> identify audit timing, including timetable for each stage of the audit				
	<b>PC9.</b> identify resource, personnel and reporting requirements				
	<b>PC10.</b> identify follow-up and completion procedures				
	<b>PC11.</b> establish communication protocols to facilitate the effective exchange of information and suited to the auditee environment				
	<i>Conduct the audit</i>	<b>13</b>	<b>20</b>		<b>7</b>
	<b>PC12.</b> communicate information on the audit scope and methodology in an effective and timely manner with all stakeholders				
	<b>PC13.</b> follow stages and activities of the audit process				
	<b>PC14.</b> review methods used by the food business to carry out preliminary work				
	<b>PC15.</b> identify food safety hazards and assess level of risk to confirm that they are appropriate and correctly applied				
	<b>PC16.</b> identify non-conformances and perform root cause analysis for each non conformance				
	<b>PC17.</b> identify and evaluate evidence or reason for non-conformance				
	<b>PC18.</b> evaluate control measures and control limits to determine adequacy and relevance of the system				
	<b>PC19.</b> review methods used by the food business to control hazards and determine corrective action where processes are identified as not meeting targets or critical limits to confirm they are adequate, effective and appropriate				
	<b>PC20.</b> collect evidence to confirm that the documented food safety policies and procedures are working effectively, reflect actual practice and are consistently applied				
	<i>Manage the audit process</i>	<b>6</b>	<b>8</b>		<b>3</b>

	<b>PC21.</b> monitor audit progress against the audit plan, and identify and address any variation to plan				
	<b>PC22.</b> identify and negotiate circumstances requiring the audit plan to be adjusted in a timely manner				
	<b>PC23.</b> ensure audits address audit scope and are conducted within time and resource constraints to meet quality and professional standards				
	<b>PC24.</b> review the audit process to identify opportunities for improvement				
	<i>Confirm and close out corrective actions</i>	<b>4</b>	<b>7</b>		<b>3</b>
	<b>PC25.</b> ensure the corrective actions taken within stipulated timeframe				
	<b>PC26.</b> monitor the implementation of corrective actions				
	<b>PC27.</b> verify the effectiveness of corrective action taken by stakeholder				
	<b>PC28.</b> identify and address any variation to the food safety plan, if required				
	<b>PC29.</b> maintain audit findings and record corrective & preventive actions				
	<i>Prepare and compile audit results</i>	<b>5</b>	<b>9</b>		<b>2</b>
	<b>PC30.</b> compare results of the audit evaluation against audit objectives and criteria plan				
	<b>PC31.</b> analyse audit results				
	<b>PC32.</b> provide objective evidence relating to the need for reduction, elimination and prevention of non-conformance as the basis for the audit report				
	<b>PC33.</b> produce audit report according to specified audit requirements				
	<b>PC34.</b> present audit report to auditee and other stakeholders				
	<i>Monitor and review audit system and activities</i>	<b>6</b>	<b>8</b>		<b>4</b>
	<b>PC35.</b> determine and initiate any corrective action required to deal with non-conformance, in consultation with auditee				
	<b>PC36.</b> provide suggestions for improvements where applicable				
	<b>PC37.</b> ensure timelines are agreed on for completion of corrective action activities				
	<b>PC38.</b> ensure corrective action follow-up procedures are agreed with auditee				
	<b>PC39.</b> evaluate effectiveness and suitability in achieving audit objectives				
	<b>PC40.</b> investigate possible improvements in audit methods, economy and efficiency				
<b>Total Marks</b>		<b>45</b>	<b>75</b>	-	<b>30</b>
<b>DGT/VSQ/N0102 - Employability Skills (60 hours)</b>	<i>Introduction to Employability Skills</i>	<b>1</b>	<b>1</b>	-	-
	PC1. understand the significance of employability skills in meeting the current job market requirement and future of work			-	-
	PC2. identify and explore learning and employability relevant portals				
	PC3. research about the different industries, job market trends, latest skills required and the available opportunities			-	-

	<b><i>Constitutional values – Citizenship</i></b>	<b>1</b>	<b>1</b>	-	-
	PC4. recognize the significance of constitutional values, including civic rights and duties, citizenship, responsibility towards society etc. and personal values and ethics such as honesty, integrity, caring and respecting others, etc.				
	PC5. follow environmentally sustainable practices			-	-
	<b><i>Becoming a Professional in the 21st Century</i></b>	<b>1</b>	<b>3</b>		
	PC6. recognize the significance of 21st Century Skills for employment			-	-
	PC7. practice the 21st Century Skills such as Self-Awareness, Behaviour Skills, time management, critical and adaptive thinking, problem-solving, creative thinking, social and cultural			-	-
	awareness, emotional awareness, learning to learn for continuous learning etc. in personal and professional life				
	PC8. adopt a continuous learning mindset for personal and professional development				
	<b><i>Basic English Skills</i></b>	<b>3</b>	<b>4</b>		
	PC9. use basic English for everyday conversation in different contexts, in person and over the telephone				
	PC10. read and understand routine information, notes, instructions, mails, letters etc. written in English				
	PC11. write short messages, notes, letters, e-mails etc. in English			-	-
	<b><i>Career Development &amp; Goal Setting</i></b>	<b>1</b>	<b>2</b>	-	-
	PC12. identify career goals based on the skills, interests, knowledge, and personal attributes			-	-
	PC13. prepare a career development plan with short- and long-term goals			-	-
	<b><i>Communication Skills</i></b>	<b>2</b>	<b>2</b>	-	-
	PC14. follow verbal and non-verbal communication etiquette while communicating in professional and public settings			-	-
	PC15. use active listening techniques for effective communication			-	-
	PC16. communicate in writing using appropriate style and format based on formal or informal requirements			-	-
	PC17. work collaboratively with others in a team			-	-
	<b><i>Diversity &amp; Inclusion</i></b>	<b>1</b>	<b>1</b>	-	-
	PC18. communicate and behave appropriately with all genders and Pwd				
	PC19. escalate any issues related to sexual harassment at workplace according to POSH Act			-	-
	<b><i>Financial and Legal Literacy</i></b>	<b>2</b>	<b>3</b>	-	-
	PC20. identify and select reliable institutions for various financial products and services such as bank account, debit and credit cards, loans, insurance etc.			-	-

	PC21. carry out offline and online financial transactions, safely and securely, using various methods and check the entries in the passbook				
	PC22. identify common components of salary and compute income, expenses, taxes, investments etc			-	-
	PC23. identify relevant rights and laws and use legal aids to fight against legal exploitation			-	-
	<b><i>Essential Digital Skills</i></b>	<b>3</b>	<b>5</b>	-	-
	PC24. operate digital devices and use their features and applications securely and safely				
	PC25. carry out basic internet operations by connecting to the internet safely and securely, using the mobile data or other available networks through Bluetooth, Wi-Fi, etc.				
	PC26. display responsible online behaviour while using various social media platforms			-	-
	PC27. create a personal email account, send and process received messages as per requirement			-	-
	PC28. carry out basic procedures in documents, spreadsheets and presentations using respective and appropriate applications			-	-
	PC29. utilize virtual collaboration tools to work effectively			-	-
	<b><i>Entrepreneurship</i></b>	<b>2</b>	<b>3</b>	-	-
	PC30. identify different types of Entrepreneurship and Enterprises and assess opportunities for potential business through research			-	-
	PC31. develop a business plan and a work model, considering the 4Ps of Marketing Product, Price, Place and Promotion			-	-
	PC32. identify sources of funding, anticipate, and mitigate any financial/ legal hurdles for the potential business opportunity			-	-
	<b><i>Customer Service</i></b>	<b>1</b>	<b>2</b>		
	PC33. identify different types of customers and ways to communicate with them				
	PC34. identify and respond to customer requests and needs in a professional manner				
	PC35. use appropriate tools to collect customer feedback				
	PC36. follow appropriate hygiene and grooming standards				
	<b><i>Getting ready for apprenticeship &amp; Jobs</i></b>	<b>2</b>	<b>3</b>		
	PC37. create a professional Curriculum vitae (Résumé)				
	PC38. search for suitable jobs using reliable offline and online sources such as Employment exchange, recruitment agencies, newspapers etc. and job portals, respectively				

	PC39. apply to identified job openings using offline /online methods as per requirement				
	PC40. answer questions politely, with clarity and confidence, during recruitment and selection				
	PC41. identify apprenticeship opportunities and register for it as per guidelines and requirements				
	<b>Total Marks</b>	<b>20</b>	<b>30</b>	-	-

#### **Annexure: Assessment Strategy**

This section includes the processes involved in identifying, gathering, and interpreting information to evaluate the Candidate on the required competencies of the program. *Mention the detailed assessment strategy in the provided template.*

Assessment will be based on the concept of Independent Assessors empanelled with Assessment Agencies, identified, selected, trained and certified on Assessment techniques. These assessors would be aligned to assess as per the laid down criteria.

Assessment Agency would conduct assessment only at the training centres of Training Partner or designated testing centers authorized by FICSI.

Ideally, the assessment will be a continuous process comprising of three distinct steps:

- A. Mid- term assessment
- B. Term / Final Assessment

Each National Occupational Standard (NOS) in the respective QPs will be assigned weightage. Therein each Performance Criteria in the NOS will be assigned marks for theory and / or practical based on relative importance and criticality of function.

This will facilitate preparation of question bank / paper sets for each of the QPs. Each of these papers sets / question bank so created by the Assessment Agency will be validated by the industry subject matter experts through FICSI, especially with regard to the practical test and the defined tolerances, finish, accuracy etc.

The following tools are proposed to be used for final assessment:

- i. **Written Test:** This will comprise of
  - (i) True / False Statements
  - (ii) Multiple Choice Questions
  - (iii) Matching Type Questions.
 Online system for this will be preferred.
- ii. **Practical Test:** This will comprise a test job to be prepared as per project briefing following appropriate working steps, using necessary tools, equipment and instruments. Through observation it will be possible to ascertain candidate's aptitude, attention to details, quality consciousness etc. The end product will be measured against the pre-decided MCQ filled by the Assessor to gauge the level of his skill achievements.

iii. **Structured Interview:** This tool will be used to assess the conceptual understanding and the behavioural aspects as regards the job role and the specific task at hand. Assessment will be based on the concept of Independent Assessors empanelled with Assessment

**On the Job:**

1. Each module will be assessed separately.
2. To complete the OJT, The candidate must score 70% in each module.
3. Tools of Assessment that will be used for assessing whether the candidate has desired skills and etiquette of dealing with customers, understanding needs & requirements, assessing the customer and performing Soft Skills effectively:
  - a. Videos of Trainees during OJT
4. Assessment of each Module will ensure that the candidate can:
  - a. Effective engagement with the customers
  - b. Understand the working of various tools and equipment

**Annexure: Acronym and Glossary**

Acronym

Acronym	Description
<b>AA</b>	Assessment Agency
<b>AB</b>	Awarding Body
<b>ISCO</b>	International Standard Classification of Occupations
<b>NCO</b>	National Classification of Occupations
<b>NCrF</b>	National Credit Framework
<b>NOS</b>	National Occupational Standard(s)
<b>NQR</b>	National Qualification Register
<b>NSQF</b>	National Skills Qualifications Framework
<b>OJT</b>	On the Job Training

## Glossary

Term	Description
<b>National Occupational Standards (NOS)</b>	NOS define the measurable performance outcomes required from an individual engaged in a particular task. They list down what an individual performing that task should know and also do.
<b>Qualification</b>	A formal outcome of an assessment and validation process which is obtained when a competent body determines that an individual has achieved learning outcomes to given standards
<b>Qualification File</b>	A Qualification File is a template designed to capture necessary information of a Qualification from the perspective of NSQF compliance. The Qualification File will be normally submitted by the awarding body for the qualification.
<b>Sector</b>	A grouping of professional activities on the basis of their main economic function, product, service or technology.
<b>Long Term Training</b>	Long-term skilling means any vocational training program undertaken for a year and above. <a href="https://ncvet.gov.in/sites/default/files/NCVET.pdf">https://ncvet.gov.in/sites/default/files/NCVET.pdf</a>